



## Financial Assistance Plain Language Summary

Fairfield Medical Center offers financial assistance that may cover all or part of a patient account balance(s) for all patients receiving emergency treatment and non-emergent medically necessary health care services that meet the hospital's criteria for eligibility. Any patient with a balance due related to health care received at Fairfield Medical Center, or any person responsible for paying a patient bill for health care received at Fairfield Medical Center (guarantor) may request, receive and submit an application for financial assistance consideration.

Patients must meet the hospital's criteria in order to get financial assistance. Criteria is based on financial need, family income, family size and other resources determine if a patient can get a discount on the account balance that is due. Those at 200% or less of the poverty guidelines can receive a 100% discount. Those at more than 200% but less than 300% of the poverty guidelines may receive a discounted rate for the care given by the provider ranging from 25% to 75% discount. Other financial assistance may be available under special circumstances. Patients who get financial assistance cannot be charged more than amounts generally billed for emergency or other non-emergent medically necessary health care from Fairfield Medical Center and will be charged less than gross charges for any other care eligible for financial assistance.

**There are 4 ways to get the FMC Financial Assistance Policy, a Financial Assistance Application and the Plain Language Summary and/or Spanish translations:**

1. Patients can go to the website: [www.fmchealth.org](http://www.fmchealth.org)

At the above website click on:

- Location
- Business Office
- Below "DOWNLOADS" click Hospital Care Assurance Program (PDF).

2. Patients can go to:

- Main Campus: 401 N. Ewing St., Lancaster, Ohio 43130
- The Business Office: 1149 E. Main St. Lancaster, Ohio 43130
- Riverview Surgery Center: 2401 N. Columbus St., Lancaster, Ohio 43130
- Diagnostic and Lab Services at Colonnade: 1150 Sheridan Dr. Suite 302, Lancaster, Ohio 43130
- Fairfield Medical Diagnostic Services at Millersport: 12135 Lancaster St., Northeast, Millersport, Ohio 43046
- Fairfield Medical Diagnostic Services at Granville Pike: 181 Countryside Drive, Lancaster, Ohio 43130



# Fairfield Medical Center

- Fairfield Diagnostic Imaging: 1241 River Valley Blvd., Lancaster, Ohio 43130
  - Fairfield Medical Diagnostic Services at River Valley: 1203-B River Valley Blvd., Lancaster, Ohio 43130
  - Fairfield Medical Diagnostic Services at Riverview: 2401 N. Columbus St., Suite 180, Lancaster, Ohio 43130
  - New Lexington Diagnostic Center: 6898 Hunter Dr., New Lexington, Ohio 43764
  - First Medical Urgent Care an Affiliate of Fairfield Medical Center: 1201 River Valley Blvd., Lancaster, Ohio 43130
3. Patients can call and ask for an application and it will be mailed at no charge. For information regarding our Financial Assistance Program and Financial Assistance Application Form, please contact a Financial Counselor located near the Main Lobby at our main campus at 401 N. Ewing Street Lancaster, Ohio 43130 at 740-689-6743

**To apply for financial assistance, complete the application and mail or drop off at:**

Fairfield Medical Center (Main Campus): 401 N. Ewing St., Lancaster, Ohio 43130  
Fairfield Medical Center Business Office: 1149 E. Main St., Lancaster, Ohio 43130  
Fairfield Healthcare Professionals Business Office: 1153 E. Main Street, Lancaster, Ohio 43130  
River View Surgery Center: 2401 N. Columbus St., Lancaster, Ohio 43130

**Also, for more information or help with the application process, patients can call Patient Financial Services at 740-687-8025 or can send a letter to: 1149 E. Main St., Lancaster, OH 43130**

**For the FMC Financial Assistance Policy, a Financial Assistance Application, and the Plain Language Summary in Spanish or other certain languages call: 740-687-8025.**

**Para la Póliza de Asistencia Financiera de FMC, una Aplicación para Asistencia Financiera, y el Resumen en Pleno Lenguaje (en español) o en otros ciertos idiomas, llame al 740-687-8025.**