



2020

Fairfield County Community Health Improvement Plan

Coordinated by the Fairfield County Health Partners: Fairfield Medical Center, Fairfield County Department of Health and Fairfield Community Health Center.



Fairfield
Medical Center



Fairfield Medical Center

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About Us

Whether we're delivering the highest quality healthcare or simply offering a reassuring touch, we combine extreme access, expertise and experience to surround you in confidence and trust. Our focus is to expect the unexpected, anticipate problems before they happen and help you practice wellness.

We believe providing healthcare on a higher-level means delivering an extraordinary patient experience by creating and embracing new opportunities in healing. It also means not just caring for our patients, but caring about them as well.

Today, we serve more than 250,000 residents in Fairfield, Pickaway, Perry, Hocking and Athens counties and employ more than 2,000 individual caregivers. Our nonprofit, 501(c)3 organization is located in Lancaster, Ohio and provides full-service, general acute health services.

As a not-for-profit healthcare system, Fairfield Medical Center is committed to providing medically necessary treatment to persons in need, regardless of their ability to pay. We're dedicated to delivering not only the same quality of healthcare for you as we want for our own families, but to create a positive patient experience unlike any other.

Implementation

The Fairfield County 2019 Community Health Assessment was a collaborative effort coordinated by the Fairfield Department of Health, Fairfield Medical Center and other community partners. It was intended to help community stakeholders better understand the health needs and priorities of Fairfield County residents.

The 2019 Fairfield Medical Center Community Health Needs Assessment (CHNA) was adopted by the Board of Directors on December 4, 2019.

Fairfield Medical Center reviewed the health needs identified through the most recent CHNA process and has determined which of those needs align with our mission, goals, resources and strategic plans.

Health needs to be addressed

- Mental Health
- Substance Use and Abuse
- Cancer and Cancer Care
- Cardiopulmonary Disease
- Obesity
- Access to Care

Prioritization of health needs

Fairfield Medical Center leadership reviewed all of the health needs identified on the Fairfield County CHNA. Each member of the leadership team numbered the identified needs from most important to least. The results were collected and an average score was calculated for each health need. Our health needs are prioritized based on the final average score for each item.

Health needs that will not be addressed

Fairfield Medical Center acknowledges the wide range of health issues impacting our community and were identified during the CHNA process. We have determined that we can only focus on the needs that we currently have the resources available for and ability to positively impact.

We will not be addressing the following health needs:

- Income and Poverty – While we are the largest employer in the county, we do not plan to directly address this need through our portfolio of available health services. We are committed to care for those with no ability to pay.
- Access to Transportation – We do not have the resources available to directly impact this particular need. FMC has limited opportunity to share some travel stipends through case management and a sliding scale with FMC Foundation grant funding. This is offered as it is available. Other resources are available in the community through Lancaster Public Transit and also the private sector providers.
- Alzheimer’s Disease and Dementia – While we are committed to providing care for patients in need, we do not plan to directly address this need. There are community partners who have more specific resources to deal with this need. FMC does offer various physical therapy for some in this patient group. Within the community resources, there are other offerings to care providers and support is given to the Alzheimer’s Association.

2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Mental Health			
FMC Prioritization #:	1	Fairfield County Prioritization #:	3
Healthy People 2020 #:	MHMD-9		
Objective: Raise awareness of mental health issues within our community, the impact it has on our society and provide resources to those in need.			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Provide 24x7 Emergency Services Counselors in the E.D.	X	X	X
Increase outpatient psychiatry provider visits.	X	X	X
Complete Suicide Risk Assessments on all patients.	X	X	X
Transfer/Refer patients to our preferred inpatient mental health partner, Acadia Health - Mt. Carmel, or other mental health facilities as requested or appropriate.	X	X	X
Provide community education sessions.	X	X	X
Identify community partners who, through a partnership, can positively impact at risk individuals.	X	X	X
Provide a liaison that rounds with Dr. Stergiou to address the behavioral health component of their care needs to include collecting collateral information and linking with outpatient counseling, and psychiatry, AOD services and family interventions as appropriate.	X	X	X
Begin the guardianship process and partner with the guardianship program in Fairfield County.	X	X	X
Link patients to appropriate residential IOP's and level of treatment.	X	X	X
Attend an Innersystems meeting that supports community options and resources for mental health and substance abuse.	X	X	X
24x7 Emergency Services Counselors in the E.D.; psychiatry provider consults in E.D. and Med Surg; Increase outpatient psychiatry provider visits.	X	X	X
Measures to Track: # of Outpatient Behavioral Health visits. # of Inpatient Behavioral Health transfers to partner locations. # of community members who received mental health education. # of Project Search Students.			
Expected Outcomes: We expect to see an annual increase in the number of outpatient visits and inpatient transfers to partner locations.			
Resources Available: <ul style="list-style-type: none"> Fairfield Medical Center providers and staff. Fairfield Healthcare Professionals. 			

2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Substance Use and Abuse			
FMC Prioritization #:	2	Fairfield County Prioritization #:	2
Healthy People 2020 #:	SA-7		
Objective:			
<ul style="list-style-type: none"> • Raise awareness of substance use and abuse issues within our community, the impact it has on our society and help provide resources to those in need. • Increase community training programs. • Implement educational campaigns. • Support community systems for treatment with referrals. • Implement plans of safe care for children of the addicted. • Provide education to patients/visitors regarding substance abuse support groups. • Identify community partners and work with outside resources for the intent of reducing the impact of substance abuse in our community, through a partnership to positively impact at-risk individuals. 			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Provide Naloxone kits, and training to community members through our Project DAWN initiative.	X		
Provide education to the community, patients/visitors regarding substance abuse support groups.	X	X	X
Develop Substance Use Disorder Consult Services for Inpatient Med Surg Care.	X		
Identify community partners who can positively impact at risk individuals.	X	X	X
Bioethics to coordinate and review ethical dilemmas.	X	X	X
Emergency Department medication assisted treatment options.	X	X	X
Provider awareness/education/training.	X	X	X
Tobacco Cessation program.	X	X	X
Comprehensive Addiction and Recovery Act (CARA).	X	X	X
Measures to Track:			
<ul style="list-style-type: none"> # of Project DAWN training sessions. # of Naloxone kits provided to the community. # of community education sessions provided. # of classes and attendees for Tobacco Session. # of referrals to outside inpatient substance abuse facility. # of bioethics consults. # of patients enrolled in CARA. # of patient referrals for Emergency Department Medication Assisted Treatment program. 			
Expected Outcomes:			
<ul style="list-style-type: none"> • We anticipate seeing an annual increase in the number of people attending our Project DAWN and community education sessions. • We expect to see an increase in the availability of Naloxone kits. • We expect to see an increase in the number of patients enrolled in CARA. 			
Resources Available:			
<ul style="list-style-type: none"> • Fairfield Medical Center providers and staff. • Fairfield Healthcare Professionals. 			

2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Cancer and Cancer Care			
FMC Prioritization #:	3	Fairfield County Prioritization #:	3
Healthy People 2020 #:	C-17		
Objective:			
<ul style="list-style-type: none"> • Provide enhanced cancer care resources and services. • Strengthen community education on the availability of cancer care. 			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Provide cancer screenings to the community.	X	X	X
Invest financially in cancer care equipment and resources.	X	X	X
Identify opportunities to educate the community on the importance of screenings and available treatment options.	X		
New Linear Accelerator 2021 for radiation oncology treatment.	X	X	X
Provide cancer patients support services.	X	X	X
Identify opportunities to educate the community on the resources available through the FMC Cancer Resource Center.	X	X	X
Measures to Track:			
# of community screening sessions.			
Resources committed to improving the level of care available to the community.			
# of individuals who received care.			
# of support services provided.			
# of patients receiving care with the new Linear Accelerator.			
Expected Outcomes:			
<ul style="list-style-type: none"> • We expect to see an increase in the number of patients we care for. • We expect to see new levels of care/new procedures/ new equipment, which will have positive impacts on patient care. 			
Resources Available:			
<ul style="list-style-type: none"> • Fairfield Medical Center providers and staff. • Fairfield Healthcare Professionals. 			



2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Cardiopulmonary Disease			
FMC Prioritization #:	4	Fairfield County Prioritization #:	4
Healthy People 2020 #:	HDS-16		
Objective:			
<ul style="list-style-type: none"> • Provide education to community and patients regarding improving cardiovascular risk factors, recognizing early warning signs and bystander assistance during a cardiopulmonary event. • Work with community providers to network for improved response times. 			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Provide support for the Community Heart Watch initiative.	X		
Provide community education sessions on heart disease influencers.	X	X	X
Offer new heart care treatments (procedures, equipment, providers and education).	X		
Identify opportunities to educate the community on heart care treatment options.	X	X	X
Measures to Track:			
# of individuals who received care through new heart care treatments.			
Resources committed to improving the level of care available to the community.			
# of educational events.			
# of hours/sources provided by FMC in support of community collaborative educational efforts.			
Expected Outcomes:			
We expect to see an increase in the number of patients we care for.			
We expect to see new levels of care/new procedures/ new equipment, which will have positive impacts on patient care.			
Resources Available:			
<ul style="list-style-type: none"> • Fairfield Medical Center providers and staff. • Fairfield Healthcare Professionals. 			



2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Obesity			
FMC Prioritization #:	5	Fairfield County Prioritization #:	1
Healthy People 2020 #:	NWS-11		
Objective:			
<ul style="list-style-type: none"> • Provide physical activity opportunities. • Continue educating the community about lifestyle options, healthy nutrition, healthy weight guidelines and activity level. • Partner with outside resources with the intent of reducing the impact of obesity in our community. 			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Provide weight loss/fitness events to the community.	X	X	X
Provide education programs on the impact obesity has on health.	X	X	X
Invest in bariatric care being offered to our community.	X	X	X
Measures to Track:			
# of individuals who received weight loss care/treatment.			
# of weight loss events.			
# of fitness events.			
# of educational classes.			
Expected Outcomes:			
<ul style="list-style-type: none"> • We expect to see an increase in the number of people who participate in our events. • We expect to see an increase in the patients' quality of life. 			
Resources Available:			
<ul style="list-style-type: none"> • Fairfield Medical Center providers and staff. • Fairfield Healthcare Providers. 			



2020-2022 Implementation Strategy

Hospital Facility: Fairfield Medical Center			
Addressed Community Health Need: Access to Care			
FMC Prioritization #:	6	Fairfield County Prioritization #:	7
Healthy People 2020 #:	AHS-5		
Objective: Focus on addressing the evolving health care needs of our community. Strive to meet health care needs while working with outside resources to find solutions.			
Actions FMC will take to impact this health need:			
Action	Implementation Timeframe		
	Yr 1	Yr 2	Yr 3
Evaluate the evolving needs of our community and look for opportunities to provide appropriate care.	X	X	X
Assist patients with medications at a lower more affordable cost through Script Assist program.	X	X	X
Fairfield Community Health Partners LLC-Accountable Care Organization (ACO) and annual wellness visits.	X		
ABC coordinators accept calls for direct admissions from other partnering facilities.	X	X	X
Receive calls through the case management office that need directed to appropriate community resources.	X	X	X
Patient Representatives facilitate communication between clinical staff, patients, and families.	X	X	X
Advance Directive/DNR; partner with CHOICES - community outreach for education on advance directives, palliative, and hospice services.	X	X	X
Interpreting Services available 24/7.	X	X	X
Physician referral line access to the public to find a provider.	X	X	X
Measures to Track: # of locations and services are offered. # of providers on staff. # of patients who received care. # of patients utilizing the Script Assist program.			
Expected Outcomes: We anticipate seeing an increase in the number of patients we serve, the locations we offer care and the scope of services we provide.			
Resources Available: <ul style="list-style-type: none"> Fairfield Medical Center providers and staff. Fairfield Healthcare Professionals. 			



Follow Up

Over the next three years, we will monitor the progress of each implementation action and adjust as needed.

During this process, we anticipate that our community needs will shift. In response to those movements, we will add/remove, extend/stop appropriate action steps. These changes, along with any updated anticipated outcomes will be documented on an updated CHIP.



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Adoption of 2020 Fairfield Medical Center Community Health Improvement Plan

The Board of Directors for Fairfield Medical Center met to discuss the 2020 Fairfield Medical Center Community Health Improvement Plan. Upon review, the Board approved and adopted this plan and implementation strategy.

Dan Fruth, Board of Directors Chair
Fairfield Medical Center

04/23/2020

Date