

Thank you for your interest in the Fairfield Medical Center Teen Volunteer Program. Enclosed is an application that will provide information to assist us in making the best use of your interests and talents, as well as more detailed information regarding the Teen Volunteer Program.

The Teen Volunteer Program is best suited for those interested in serving a minimum of one year. Documentation of hours may be provided once you have served a minimum of 50 hours and recommendations may be provided once you have served a minimum of 100 hours.

At your convenience, please complete the application and request appropriate recommendations. Once I have received your application, parental/guardian permission, and recommendation forms, you will be contacted for an interview.

Sincerely,

Heidi Reed, CDVS, CAVS Volunteer Coordinator



# **Teen Volunteer Process**

### Step 1: Application

Each potential teen volunteer is asked to complete a written application form providing pertinent personal information. Along with submission of your application, you must also submit a completed parental/guardian permission form. **Teens must be at least 16 years of age to apply.** 

### Step 2: References

Each potential teen volunteer must have two completed recommendation forms. These are to be completed confidentially and should be submitted directly to Volunteer Services rather than through the volunteer applicant. At least one recommendation should come from a school principal or guidance counselor who is not related to you. The second recommendation may also come from another adult who is not a relative or friend (i.e. coach, teacher, pastor, mentor).

### Step 3: Interview

Once the Volunteer Coordinator has received your application, parent/guardian permission, and the appropriate recommendations, you may be contacted for an interview. Each potential volunteer will be interviewed to assess his/her areas of interest and skill sets. If we find that your skill sets match an open teen volunteer position, then you will proceed to the next step.

### Step 4: Shadow

Each potential volunteer will shadow in one or two areas of interest to ensure that the volunteer opportunity is a good fit for both the potential volunteer and the department.

### **Step 5:** General Orientation

General Orientation is provided to each new volunteer. Orientation will provide information about Fairfield Medical Center and those policies and procedures that affect all volunteers. You will also receive a tour of the facility, a TB Skin Test, and receive your ID badge and volunteer smock. Following General Orientation, you are ready to begin your volunteer assignment in your department (approximately 1.5 weeks following orientation)!

### **Annual Requirements:**

Each calendar year, every volunteer is required to complete education and receive a flu vaccine (requests for medical or religious exemptions are considered).



# **Teen Volunteer Standards**

In order to maintain a positive image while serving as a Fairfield Medical Center Teen Volunteer, you are required to adhere to the following standards of dress code, behavior, and attendance:

## Dress Code Standards: Neat, clean & professional!

- Volunteers must ALWAYS wear a blue volunteer smock (zipped) and your volunteer ID badge.
- Khaki or black slacks, full length, but no excess on the floor. Your slacks should not be overly loose or overly snug. Absolutely no shorts, jeans, athletic pants, or leggings are permitted.
- A short-sleeve or long-sleeve top should be worn underneath the smock. Shirts should not have any writing that is visible. Jackets, sweatshirts, and sweaters are not permitted to be worn OVER the smock.
- Your ID badge must be worn on your collar or front pocket area and should always be facing forward.
- No pins, stickers, or other ornamentation may be worn on the ID badge or holder, unless it is supplied by FMC.
- Comfortable, clean tennis shoes are permitted, with laces tied. Absolutely no open-toed shoes (flip-flops, peep-toe shoes, sandals, etc.) sling shoes, or backless shoes. Socks or hosiery must be worn at all times.
- Facial and tongue piercings are not permitted and tattoos must be covered.
- No perfume, cologne, body splash, or scented lotions.
- Jewelry and make-up should be conservative.
- Hair styles and color should not be elaborate, extreme, or distracting. Hats are not permitted.
- No chewing gum is permitted while volunteering.

## Behavior Standards: Appropriate, mature, and professional!

- No food should be eaten anywhere except the cafeteria or the volunteer lounge and should only be eaten before or after your volunteer shift.
- Electronics are NOT to be used while volunteering (i.e. cell phones, iPods, text messaging, instant messaging, MP3 players, CD players, DVD players, laptops, PDA's, or gaming devices).
- You are NOT permitted to use any Fairfield Medical Center computers for personal use.

## Attendance Standards: Consistent, dependable, and responsible!

- You are expected to have reliable transportation.
- You should arrive early or on time for your scheduled shift and you are expected to stay for your entire scheduled shift.
- During summer break, you are required to volunteer a minimum of 4 hours every week.
- When school is in session, you are required to volunteer a minimum of 2 hours every week.
- If you miss a week, it must be made up the following week. If you feel this is not possible due to your extracurricular activities, this may not be the right volunteer opportunity for you.
- If you know you are going to be unavailable for your scheduled shift (i.e. vacation), please let the Volunteer Coordinator know in ADVANCE.
- If you are sick, you will be expected to call the Volunteer Coordinator so that we will know you are not available for your scheduled shift.
- If you do not show up or call (no show/no call) two times, it may be grounds for dismissal from the program.



# **Teen Volunteer Application**

## \*Application MUST be completed by the applicant\*

Name:	Date:
Address:	
City, State, Zip:	
Home Phone:	Cell Phone:
Birth Date:	E-Mail Address:
School:	Current Grade:
How did you become interested in voluntee	er opportunities at Fairfield Medical Center?
Why do you want to volunteer at Fairfield I	Medical Center?
Do you have previous volunteer experience	e? If yes, please list:
Please list skills, hobbies, or special interest	ts you have:
Are you interested in a career related to he	ealth care? If so, what kind?
Please list any extra-curricular activities you	u are involved in:

lease indicate the timefram	e(s) that	you would be available and interested in volunteering:
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	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Morning							
Afternoon							
Evening							

Have you ever been convicted of a crime? If yes, please explain:	
How long do you plan to volunteer? How many hours will you contribute	te weekly?
Is this a limited school project? If so, how many hours are you required	to complete?
What areas are you interested in volunteering? (Please refer to list of po	ossible opportunities.)
Do you have reliable transportation?	
All information provided in this application will be treated confidentially Center.	and utilized solely by Fairfield Medical
I understand that I will not be paid for my services and that I will be exp Center policies and procedures. I understand that the only way to recei the Human Resources Department, and that volunteering will not neces employment. Fairfield Medical Center is not obligated to provide a place position offered. Opportunities for volunteers are provided without regorigin, age, or gender.	ive paid employment is to apply through sarily increase my chances of tement, nor am I obligated to accept the
I understand that I am only able to receive documentation of hours once and am only able to receive a recommendation once I have served a min	
I have read the rules governing the volunteer experience and agree to a	bide with them.
Signature	Date

Please return your completed application to the Fairfield Medical Center Volunteer Office.



# **Teen Volunteer Agreement**

In consideration of my volunteer experience at Fairfield Medical Center, I agree to conform to the rules and regulations of this facility. I understand that my experience can be terminated at any time and for any reason, at the discretion of Fairfield Medical Center, the school or myself. I understand that this volunteer experience does not enter me into an agreement of employment with this facility. I hereby affirm that the information provided on this application is true and complete. I understand that any false or misleading representations or omissions may disqualify me from this volunteer experience. I hereby authorize persons, school, and employers named in this application to provide this facility with any relevant information regarding my potential volunteer experience, and I release all such persons from any liability regarding the provision or use of such information.

#### **Confidentiality Statement**

I understand that as a volunteer prospect completing my volunteer exploration experience at Fairfield Medical Center, I may be exposed to confidential information regarding patients and financial information produced by or held by Fairfield Medical Center. During the term of my visit with Fairfield Medical Center and any related activities, or any time thereafter, I shall not directly or indirectly, make or cause to be made, any disclosure or other use not authorized by Fairfield Medical Center of any confidential information acquired during the course of my experience at Fairfield Medical Center unless such information is or becomes otherwise legally available to the public. For purposes of this agreement, the term "confidential information" means any business, medical or financial information not generally known to the public at large regarding the business and operations of Fairfield Medical Center and its patients, employees and physicians. Any breach of confidential information by me shall constitute grounds for immediate termination from my volunteer experience at Fairfield Medical Center and can further be grounds for any legal action taken by the offended parties.

### Waiver of Liability/Release with Assumption of Risk and Indemnification

In exchange for the agreement of the Hospital to permit participation in any volunteer exploration experience, I hereby voluntarily assume the risk of injury and waive, release, and agree to hold harmless and indemnify the Hospital, its employees and agents from any and all liability, arising from negligence or otherwise, and all damages in any way resulting from participation in any student/intern/shadow experience at the Hospital, including but not limited to bodily, personal, or mental injury.

#### **Volunteer Applicant Expectations**

Printed Name of Legal Guardian

Applicants must dress professionally and conservatively and abide by the Fairfield Medical Center dress code throughout the application process. Professional behavior is expected, including refraining from the use of cell phones and other personal duties. Documentation of hours will not be provided until the volunteer has served a minimum of 50 hours. Recommendations will not be provided until the volunteer has served a minimum of 100 hours. Minimum weekly hours should be met. When you must miss a shift, notification should be provided as far in advance as possible to the Staff Liaison and the hours should be rescheduled to meet your minimum requirements. Positive communication, dependability, and clear notification of scheduling and resignation are expected. Recommendations will reflect these expectations.

Signature of Applicant

Printed Name of Applicant

Signature of Legal Guardian

Date

The undersigned, has read all of the above carefully, understand its significance, and voluntarily agree to all of its terms.



# **Teen Volunteer Essay**

Use the space below to further explain why you would like to volunteer at Fairfield Medical Center, how you think you will benefit the organization, and what you hope to gain from your experience.				



# **Parent/Guardian Permission**

l am the parent/legal guardian of	and I grant
my permission for him/her to serve as a volunteer at Fairfield Medical C	enter.
I understand that he/she must complete an initial two-step tuberculosis	(TB) skin test and will be
required to receive a flu vaccine annually (unless there is an approved m	•
exemption). In addition, he/she will be required to complete (without a	_
annual paperwork regarding confidentiality, safety, and hospital procedured	•
required to complete a drug screen.	ures. Tie/sile iliay also be
required to complete a drug screen.	
I understand that he/she is not an employee of Fairfield Medical Center	and therefore is not
covered by the provisions of Worker's Compensation Law of Ohio. Ther	
accident or injury while on duty as a volunteer, I will be responsible for h	
hospital expenses incurred as a result of said accident or injury.	no, men mearear ama
nospital expenses mean ea as a result of sala accident of injury.	
I certify that he/she is at least 16 years of age, is in good physical and me	ental condition to serve as
a volunteer, and has good school attendance. Furthermore, he/she has	my permission to accept
the teen volunteer assignment given.	
Parent/Guardian Signature	Date
Parent/Guardian Name (Printed)	
raient/Guarulan Name (Filineu)	



# **Medical Authorization Form**

Student's Name:	nt's Name: Home Phone:			
Emergency Contact Info	ormation:			
Legal Parent/Guardian				
Lives with student:		☐ No	Home Phone:	
	<del>_</del>		Work Phone:	
Place of Employment:				
Legal Parent/Guardian #	<b>#2</b> :			
Lives with student:	☐ Yes	☐ No	Home Phone:	
Cell Phone:			Work Phone:	
Place of Employment:				
Alternate Emergency Co	ontact:			
Lives with student:	☐ Yes	☐ No	Home Phone:	
Cell Phone:			Work Phone:	
Place of Employment:				
Family Information:				
Student is living with:	Both P	_	Father	Mother Guardian
	Step-P	arent	Foster Parent	_ Other:
Parents are: Marri	ed 🗌 Di	vorced	Separated N	lever Married
Other Important Inform	nation:			

	nter to provide treatment and for the following medical care
providers to be contacted:  Physician:	Phone:
Dentist:	
	ct me have been unsuccessful, I hereby give my consent for:
•	emed necessary by above-named doctors or, in the event the available, by another licensed physician or dentist. reasonably accessible.
Please provide facts concerning the student's m	nedical history, including allergies and medications being taken:
Medical Conditions:	
Current Medications (including dosage & when	n medicine is taken):
Allergies:	
Other Important Information:	
Parent/Guardian Signature	Date

Parent/Guardian Name (Printed)



# **Recommendation Form**

### \*To be completed by School Principal or Guidance Counselor\*

Thank you for your assistance in completing this recommendation form so that we are able to make an informed decision regarding the applicant's ability to volunteer. All information you provide will be kept strictly confidential and will not be shared with the applicant. This form must be mailed directly to the Volunteer Coordinator.

	Below Average	Average	Good	Excellent
Attendance		J		
Scholastic Record				
Dependability				
Courtesy				
Maturity				
Initiative				
Cheerfulness				
Responsibility				
unteers who serve in a	a hospital will likely have from and current level of mature etting? Please explain.			
unteers who serve in a	and current level of matur			
unteers who serve in a	and current level of maturetting? Please explain.			
unteers who serve in a s student's personality cement in a hospital s	and current level of maturetting? Please explain.	ity, would you feel com		ing the applicant fo

Fairfield Medical Center Volunteer Services, Heidi Reed 401 North Ewing Street Lancaster, Ohio 43130



Printed Name of Reference

Title & School (if applicable)

Signature of Reference

# **Recommendation Form**

\*To be completed by a non-related adult (coach, teacher, pastor, etc.)\*

Thank you for your assistance in completing this recommendation form so that we are able to make an informed decision regarding the applicant's ability to volunteer. All information you provide will be kept strictly confidential and will not be shared with the applicant. This form must be mailed directly to the Volunteer Coordinator. Student's Name: Grade in School: Please rate the student in the following areas: **Below Average** Average Good Excellent Commitment Level Compassion Dependability Courtesy Maturity Initiative Cheerfulness Responsibility Volunteers who serve in a hospital will likely have frequent contact with very sick people and their families. In light of this student's personality and current level of maturity, would you feel comfortable recommending the applicant for placement in a hospital setting? Please explain.

Please mail directly to:

Date

Relationship to Applicant

Fairfield Medical Center
Volunteer Services, Heidi Reed
401 North Ewing Street
Lancaster, Ohio 43130



# **Volunteer Opportunities**

Please contact the Volunteer Services Department at 740.687.8109 for specific openings.

## **Main Campus**

### **Cancer Care and Infusion Center**

Provides advocacy and services to all patients, families, and visitors at the Cancer Care and Infusion Center. Greets all visitors. Assists with resources and retail items. Distributes complimentary refreshments to patients.

### **Clerical Support**

Volunteers provide clerical support in a variety of departments, such as Human Resources, Learning & Development, Marketing, and the Volunteer Office.

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#### **Cookie Cart**

Visits various waiting areas with the Cookie Cart to offer complimentary refreshments to visitors.

### **Chaplain Services**

Visits patient bedsides to identify the patients' church affiliation; notifies churches of any hospitalized parishioner(s).

#### **Crafters**

Enjoy knitting, crocheting, sewing, and creating? Join our Volunteer Crafters and create handmade items for patients in Maternity, Cancer Care, and Palliative Care.

### **Gift Shop**

Provides customer service and assists visitors, patients, and staff with any purchases in the gift shop. Uses cash register and assists with stocking and inventory.

### **Information Desk**

Greets the public; escorts patients and visitors; responds to telephone inquiries; delivers patient mail and floral arrangements; provides directional information.

### **Messenger Services**

Picks up and delivers inter-departmental correspondence throughout the building and transports U.S. mail to and from the mailroom.

### **Meal Delivery**

Assists Nutrition Services with the delivery of patient meals. Provides assistance as need to patients in opening packaging and arranging food items.

#### **Menu Education**

Visits newly admitted patients to explain how a patient orders his/her meals and to ensure a positive dietary experience.

### **Patient Pal**

Serves as an advocate to patients and visitors in a specific patient care unit by rounding to patient rooms to ensure needs of patients and visitors are met.

### **Pet Therapy**

Visits patients with a registered therapy dog. Your dog must be registered through an acceptable organization with all paperwork on file to proceed.

### **Riverview Surgery Center**

Provides support services and promotes positive public relations to families of surgical patients while serving as a greeter and receptionist in the surgery waiting room. Escorts families to and from various areas. Assists with clerical support as needed.

#### Storeroom

Prepares and affixes stickers to incoming patient items, shelves incoming inventory items.

### **Surgery Waiting**

Provides support services and promotes positive public relations to families of surgical patients while serving as a greeter and receptionist in the surgery waiting room. Assists Patient Representative as needed.

## **River Valley Campus**

### **Guest Services**

Greet community members as they arrive through the Columbus St. entrance. Provide wheelchair transportation for patients when needed. Provide directions and resources to patients and visitors.

### Women's Health

Greet patients as they arrive for their women's health appointments. Escort patients to and from testing locations. Assist patients in the waiting area. Provide wheelchair escort for patients when needed.