

Transparency Bill Guidelines

We are committed to educating our patients about their hospital bill to help identify and facilitate financial assistance when applicable.

This process allows the patient to receive the highest quality of care at Fairfield Medical Center without concern of limited resources to provide compensation for services rendered.

We also work with governmental and other third party payers to assure compliance and optimize the reimbursement coming into Fairfield Medical Center.

- Financial Counseling – Process to identify patient’s financial needs in relationship to resolving the financial obligations from healthcare services.
- Charity Opportunities – Provide financial counseling to those patients identified as eligible for financial assistance other than HCAP.
- Collection & Follow-Up Policy – Provide financial assistance when necessary, and also provide clear and concise communications for services rendered.
 - Contact the Business Office for additional assistance.
 - billing@fmchealth.org
 - (740) 687- 8025 or 1-800-548-2627 ext. 8025